*Fig. 1*

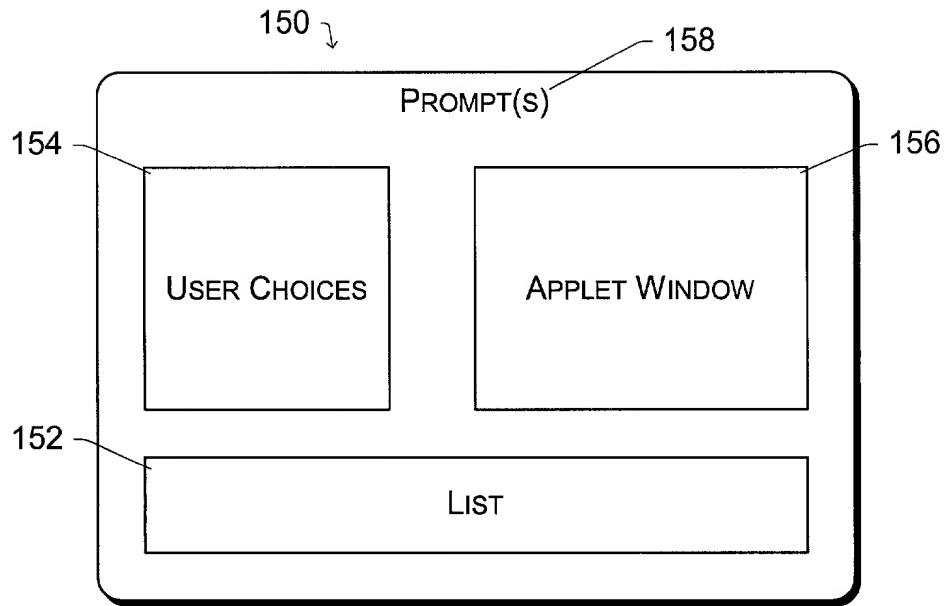


Fig. 2

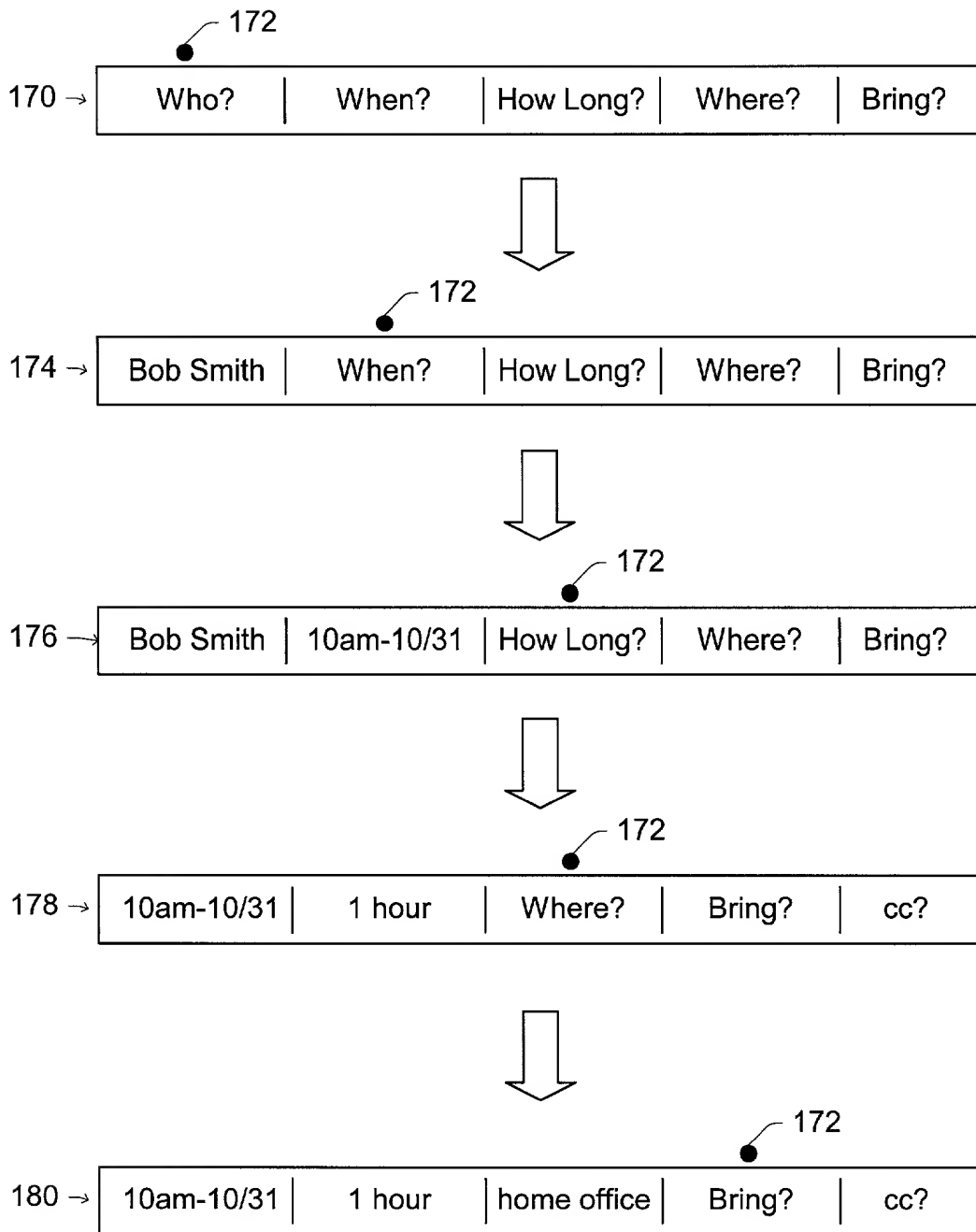


Fig. 3

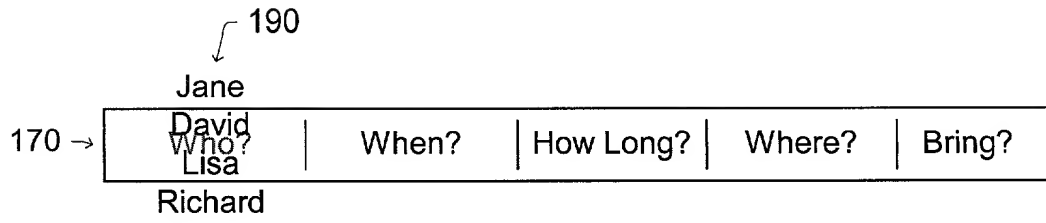


Fig. 4A

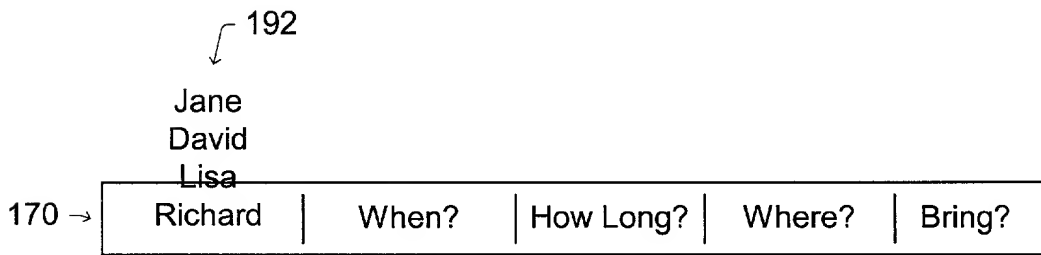


Fig. 4B

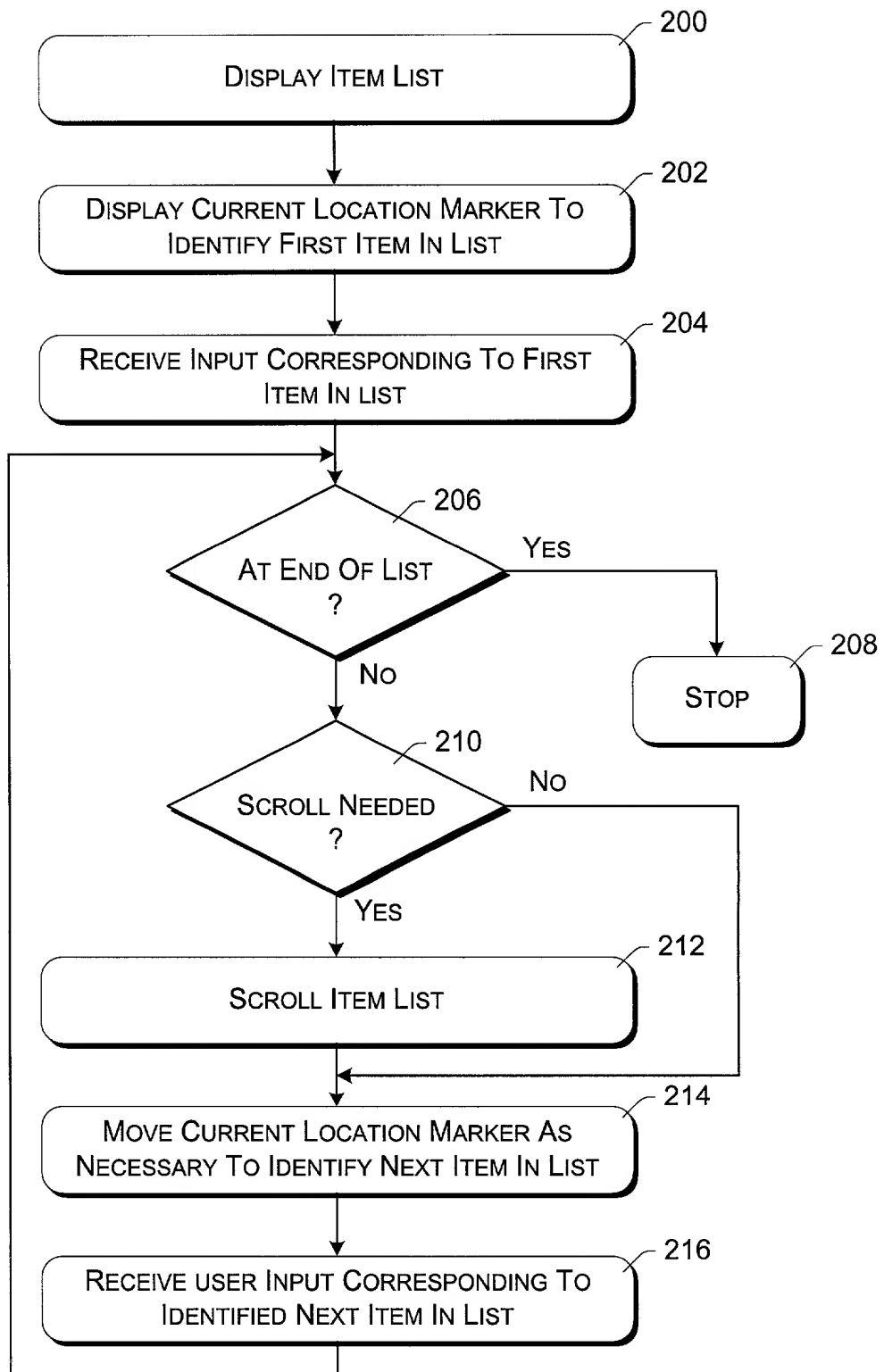
*Fig. 5*

Fig. 6 is a screenshot of a user interface titled "INSPECTION INFO". At the top, there are three tabs: "New Inspection", "Inspection Info", and "Comments". The "INSPECTION INFO" tab is active. On the left, there is a vertical list of items numbered 1 through 9: "1 Customer Name", "2 Customer Phone", "3 Customer Address", "4 Customer City", "5 Customer State", "6 Customer Zip", "7 Inspector Name", "8 Inspection Date", and "9 Comments". A vertical scrollbar is positioned to the left of this list. The "Customer State" item (5) is highlighted with a rectangular box. To the right of the list, there is a form with the following fields: "Customer Name: Bob Smith", "Customer Phone: 555-1212", "Customer Address: 123 Main St.", "Customer City: Seattle", "Customer State: ", "Customer Zip: ", "Inspector Name: ", "Inspection Date: ", and "Comments: ". The "Customer State" field in the form is empty.

Fig. 6

Fig. 7 is a screenshot of a user interface titled "INSPECTION INFO". It features a vertical list of items numbered 1 through 9: "1 Customer Name", "2 Customer Phone", "3 Customer Address", "4 Customer City", "5 Customer State", "6 Customer Zip", "7 Inspector Name", "8 Inspection Date", and "9 Comments". A vertical scrollbar is positioned to the left of this list. Above the list, there is a "Page Up ▲" button, and below the list, there is a "Page Down ▼" button. The "Customer State" item (5) is highlighted with a rectangular box. To the right of the list, there is a form with the following fields: "Customer Name: Bob Smith", "Customer Phone: 555-1212", "Customer Address: 123 Main St.", "Customer City: Seattle", "Customer State: ", "Customer Zip: ", "Inspector Name: ", "Inspection Date: ", and "Comments: ". The "Customer State" field in the form is empty. At the bottom of the screen, there is a horizontal menu with two buttons: "New Inspection" and "Inspection Info". The "Inspection Info" button is highlighted with a rectangular box.

Fig. 7

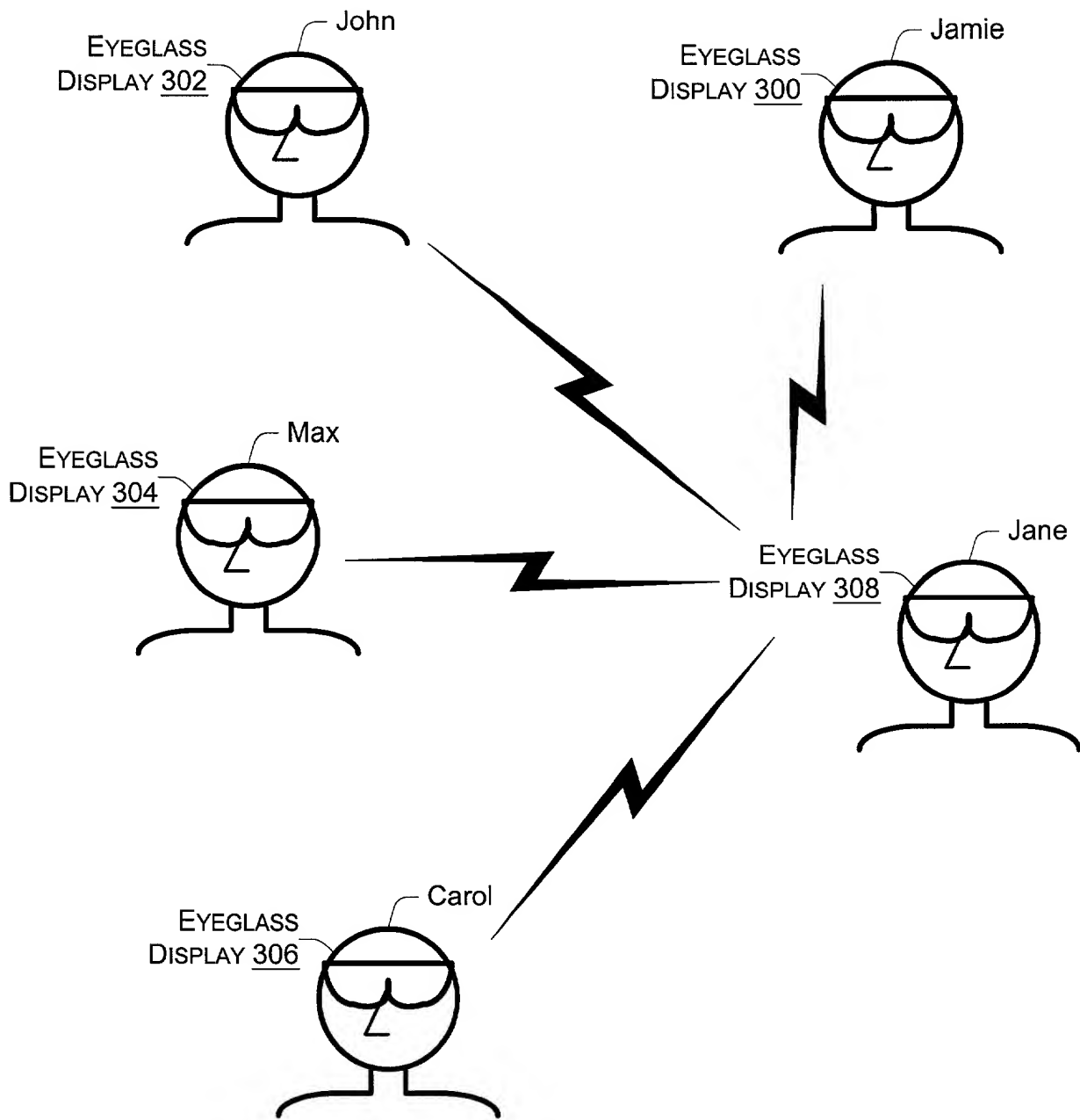


Fig. 8

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|-----------------|----------|-----------|-----------|--------|-------------|--|
| JOHN | | | | | | |
| INVENTORY PARTS | ASSEMBLE | INTAKE | LUBRICATE | CORE | | |
| JAMIE | | | | | | |
| LUBRICATE | CORE | INSTALL | INTAKE | VERIFY | CHARGE | |
| MAX | | | | | | |
| LUBRICATE | CORE | INSTALL | INTAKE | VERIFY | CHARGE | |
| CAROL | | | | | | |
| INSTALL | INTAKE | VERIFY | CHARGE | RUN | DIAGNOSTICS | |
| INVENTORY | ASSEMBLE | LUBRICATE | INSTALL | VERIFY | RUN | |

Fig. 9

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